eGoldFax
by GoldFax | PURE CLOUD FAXING™

eGoldFax Pure Cloud Faxing
Security, Compliance, and Reliability Overview

Advanced Security & Reliability Features

- ⊘ **Built on Microsoft Azure®,** the cloud infrastructure relied upon by 90% of the Fortune 500

- ⊘ **End-to-End Encryption.** Send and receive faxes via TLS 1.2 Encrypted Email

- ⊘ PCI-DSS Level 1 Certified data center

- ⊘ Meets compliance standards for HIPAA, GDPR, FERPA, and more

- ⊘ **HTTPS Encrypted Transport.** Scan and fax paper documents securely via MFPs

- ⊘ Never miss a fax due to a busy signal with unlimited scalability

- ⊘ **Optional Secure Fax Archiving.** Unlimited AES-256 encrypted PDF fax storage for up to 10 years

- ⊘ **TDM PRI Fax Connectivity.** Ensures highest fax quality, uptime, and coverage

- ⊘ Disaster Recovery and Fault Tolerance with redundant Telco Carriers

eGoldFax is a pure cloud fax service for multifunctional products (MFPs). Designed as an enterprise-class solution, eGoldFax helps companies of all sizes ensure the highest levels of security, reliability, and regulatory compliance within their faxing environment.

Top 5 Advantages over MFP Fax Kits

eGoldFax offers a higher level of security and reliability than traditional MFP faxing.

1. **TLS 1.2 Encryption.** eGoldFax transmits faxes via TLS 1.2 encrypted email, ensuring the highest level of security and protection of sensitive data including financial documents and personal health information.

2. **PCI-DSS Level 1 Certification.** The eGoldFax telephony data center has achieved PCI Data Security Standard Level 1 Certification in the USA. PCI DSS is the information security standard for protection of credit cardholder data.

3. **Compliance.** eGoldFax is built on Microsoft® Azure®, which complies with international and industry-specific compliance standards, such as HIPAA, GDPR, FedRAMP, PCI DSS Level 1, ISO 27001, and more.

4. **Redundancy.** Multiple data centers and redundant telco carriers protect against telco outages and ensure the highest level of uptime.

5. **Scalability.** The eGoldFax telephony data center provides a vast array of virtual fax ports that provide scalability when you need it, ensuring you will never miss a fax due to a busy signal.

Enterprise-Class Security Built Right In

eGoldFax comes standard with enterprise-grade security and reliability you won't get with traditional MFP fax kits solutions.

In an era where data security breaches are a near-daily occurrence, and compliance regulations are increasingly more stringent, there is no more important consideration when choosing a fax solution than security.

Fax Paper Documents Via your MFP

eGoldFax provides an intuitive interface for scanning and faxing paper documents directly from your MFP and includes an auto fax cover page to ensure faxes are sent with confidentiality statements for compliance requirements.

Send and Receive Faxes Via Secure Email

Printing received faxes or printing digital documents for scanning and faxing poses a security risk by exposing the document to unauthorized viewers at a shared printer or fax device. eGoldFax delivers faxes as TLS 1.2 encrypted email and allows users to fax digital documents directly from email.

Secure Admin Portal

Manage users, fax cover pages, inbound fax routing, fax activity, reports, and more from the secure eGoldFax Admin Portal.

Direct Access Via Secure HTTPS Pull Down

Receive and access faxes stored securely in the eGoldFax cloud via a secure HTTPS link to access the fax from within the eGoldFax portal.

Fax Documents Deleted After Processing

Images/content being processed and faxed at the eGoldFax telephony data center only persist for the life of the fax transmission and are destroyed with all data being zeroed. Fax images are FIPS-140 deleted and permanently removed to meet all regulatory compliance requirements.

Fax Archive

If needed, meet regulatory compliance requirements by retaining sent and received faxes for up to 10 years as 256-bit AES Encrypted PDFs and control user level archive retention policies.

Porting and Direct Inward Dial (DID) Fax #s

Keep your existing fax numbers and simply port them to eGoldFax and obtain new numbers from eGoldFax if needed. Plus, unlike other cloud fax services, if you leave eGoldFax you can take your fax numbers and port to a new service.

Direct Inward Dial (DID) Fax Numbers

Use DID fax numbers to route faxes to directly to specific users, departments, or business processes to reduce security risks of shared fax devices.

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imagine. improve. innovate

Authorized eGoldFax Reseller

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